## Organisational Health, Safety and Wellbeing Resources, Roles, and Responsibilities

## Matrix of roles and responsibilities

Drives a caring culture based on fairness and continuous improvement, with consultation and communication throughout Ara.

System element/section	Ara Board	Health, Safety and Wellbeing Leadership Group (HSWLG)	Safety and Wellbeing Manager	Managers	Health and Safety Working Groups (HSWG) and Wellbeing Action Group (WAG)	H&S Reps, H&S Coordinators, and WAG Members	All colleagues
Ara Safety and Wellbeing Charter	Maintain the Charter that determine the high-level safety and wellbeing strategies and objectives.	Ensure that the vision, mission, and principles from the Charter are embedded into Ara practice and behaviour.	Provide assurance to HWSLG and Board of compliance with the Charter.  Alert the HSWLG to any weakness leading to the potential failure of the Charter.	Need to be aware of the Charter purpose, the role of Governance and Management, and the need to promote best practice in safety and wellbeing.	Support the HSWLG in the implementation of the Charter's intent.	Be familiar with the Charter and that safety and wellbeing is the responsibility of everyone.	Remain aware of the Charter and Ara's high-level HS&W goals. Understand colleague responsibility to care for themselves and for others.
Ara Health and Safety Policy H&S related policy and procedures	Ensure that Ara has an appropriate Health and Safety Policy and Procedures in place.	Review and Implement the Policy.  Delegates tasks to the HSWG as appropriate to ensure policy is current and relevant to the Ara Safety and Wellbeing Charter	Develops and updates the Policy within the biennial cycle. Ensure compliance with Policy.	Comply with management responsibilities of Policy.  Lead the teams towards aligning behaviours.	Support the HSWLG to develop and review effectiveness of policy. Undertake tasks as directed by the HSWLG to ensure policy maintains currency.	Comply with Policy.	Remain familiar with and follow the Health and Safety Policy and procedures adopted by Ara.
Resources, Roles and Responsibilities	Ensure appropriate resources are applied to the development, implementation and maintenance of the system, and management provide enough colleagues with adequate competency and training, supported by specialists as required.  Establish safety and wellbeing related objectives and tasks in the CE's position description and then manage the performance of the CE accordingly.	Refer to HSWLG TOR  Identify resource requirements for the development, implementation and maintenance of the Health and Safety Management system, (SafePlace) obtains approval for this provision and secures and allocates resources accordingly.  Allocates responsibilities and accountabilities to managers and workers for implementation of the system and its components.  Ensure safety and wellbeing is an explicit consideration in the performance management of colleagues	Establish, support, organise and direct groups whose primary function is safety and wellbeing oriented.  Includes:  • Health and Safety Coordinators  • Health and Safety Representatives  • WAG members  • colleagues  • learners	Continually review and improve the S&W performance of their department  Manage the review and learnings from incidents, risks, and investigations  Organise sufficient resources to carry out the work safely.  Maintain sufficient qualified resources for their area (e.g., first aiders)  Ensure Risk Registers are reviewed annually and post-investigation for major changes of process.  Establish and support Health and Safety Coordinators and Wellbeing champions	Consider the impact on resourcing, roles and responsibilities when providing a recommendation to HSWLG.  Support Ara colleagues in implementing of systems/resources.  Provide clarity to colleagues on the roles & responsibilities of the HSWG, HSWLG, HSW Reps etc.  Refer to HSWG TOR  Refer to WAG TOR	Remain familiar with and follow the Health and Safety Policy and procedures adopted by Ara	Remain familiar with responsibilities and expectations outlined in this document.
Strategic & Annual Planning - Objectives & Targets	Agrees targets with The HSWLG to measure the performance of Ara against the strategy and objectives in the Safety and Wellbeing Charter.  Approves an annual safety and wellbeing plan and an annual safety and wellbeing audit program (including funding) that is consistent with the Board Safety and Wellbeing Charter.	The Health Safety and Wellbeing Leadership Group will agree annual safety and wellbeing objectives and performance targets for inclusion in the Ara Strategic Plan/Business Plan. Ensure any business objectives and targets do not create adverse incentives for safety and wellbeing. Determine and implement a Strategic/Business Plan that is consistent with the Safety and Wellbeing Charter.	Provide an Annual Report to assist in the development of the coming annual Safety and Wellbeing Plan.  Manages and ensures the implementation of the annual Safety and Wellbeing Plan.  Drafts an annual Safety and Wellbeing audit plan (internal and external) for HSWLG agreement.  Communicate the Safety and Wellbeing Plan to colleagues	Implement tasks as required and as directed by the HSWLG. Establish departmental targets around safety and wellbeing that align to the organisation's strategic plans.	Provide recommendations for annual safety and wellbeing objectives to HSWLG for consideration.  Provide recommendations for annual performance targets.  Members assist with Department/section internal audits	See all colleagues	Become familiar with Ara's annual safety and wellbeing plans and objectives.

9 November 2021

			and Learners.				
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The Safety and Wellbeing Management System (SafePlace) specifically, items 1-8 below	Seek assurance of the development, implementation and efficacy of the Safety and wellbeing Management System (SafePlace) and understanding its function and value.	Driving a safety and wellbeing culture based on fairness and continuous improvement, with consistent consultation and communication throughout Ara.  Support the implementation of the Safety and wellbeing Management System. (SafePlace)  Seek expert advice when independent input is necessary to provide assurance.	The Safety and wellbeing Manager develops and Maintain the Safety and Wellbeing Management System, including document control, and applies appropriate change management practices. Engages in tertiary sector networking to seek opportunities for improvement. Assist managers where notifiable or serious incident investigation is warranted.	Implement the Health and Safety Management System, SafePlace.  Completes or Ensure completion of incident investigations detailed in SafePlace	Support/Promote the use and benefits of SafePlace	Demonstrate awareness of safety and wellbeing in everything that they do.	Demonstrate awareness of safety and wellbeing in everything that they do.
1. Risk Management	Determine the risk tolerance of the organisation with respect to safety and wellbeing.  Assure themselves that risks are being identified as part of a risk assessment process, controls are implemented such that the residual risk meets the Board's tolerance, and there is monitoring for effectiveness.  Are familiar with risk assessment processes, sufficient to properly evaluate the information provided.  Seek expert advice when independent input is necessary to provide assurance.	Maintain a Risk Management Framework that includes safety and wellbeing.  Ensure that Risk Registers are developed and maintained across the organisation.  Ensure managers are implementing the Risk Management Procedures.	Maintain the Risk Management Procedure for safety and wellbeing and any other supporting documentation.  Advise on consistency of approach across Ara.  Monitor the currency of the risk registers.  Arrange audits and Review of the workplace against the agreed risk register controls.	Manage risks such that they are within the risk tolerance agreed by the HSWLG.  Adhere to Ara risk management processes - includes implementing the Risk Management Procedure for safety and wellbeing.  Communicate and Seek input from colleagues, learners, and others on risk management.  Lead risk assessments within departments – Identify and analyses risk, controls are implemented such that the residual risk meets the HSWLG tolerance.  Maintain their department risk registers, and apply an annual review  Utilise the Permit to Work system (refer Contractor Management).  Monitor effectiveness of risk controls via, for example, regular inspections (the frequency being considerate of risk and of legal requirements).  Allow colleagues to	Assist in the development of processes that relate to risk management (HSW Act Reference Schedule 2, Part 2, Section 20 Functions of the HSC).	Promptly report all notifiable events, injuries, or incidents.  Provide guidance and support to management around the effective identification of hazards and the management of risks.  Assist management with the annual review of risks within the department.  Liaises with Safety and Wellbeing Management where further support is required to manage risks.	Contributes to the identification of risks and the development and implementation of agreed controls.

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				representation roles.			
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2. Incident Management	Are familiar with ICAM incident investigation process, sufficient to properly evaluate the information provided.  Monitor serious harm (includes potential for serious harm) and notifiable events, their investigations, the associated action plans, and as part of the action plan, making sure the lessons learnt are communicated and applied. Expecting some external input to provide independence.  Any notifiable event is reported to the board within 24 hours. The Board will be kept informed where the investigation completion for such an event will exceed five working days. Review the investigation report and monitor the progress of the action plan.  Seek expert advice when independent input is necessary to provide assurance.  Reflect on systemic issues that may have contributed to an incident and including action(s) in the action plan.	Notify the Board of any notifiable event within 24 hours.  Ensure root cause investigations are carried out in the case of notifiable events.  Reflect on systemic issues that may have contributed to an incident and including action(s) in the action plan.  Ensure managers are complying with the Accident/Incident Reporting and Accident/Incident Investigation Procedure.  Ensure the action plans that resulted from the incident are carried out by the Line Managers.	Maintain and improves the Accident/Incident Reporting system and the Accident/Incident Investigation Procedure (ICAM) and any other supporting documents  Notify the Chief Executive as soon as possible of any notifiable event or any regulatory action by WorkSafe.  Liaises with WorkSafe in the event of an investigation or notice.  Report notifiable events including investigation and action plan progress to the Health Safety and Wellbeing Leadership Group, the Board and WorkSafe.  Maintain the Health & Safety Management system SafePlace.  Ensure the reporting and investigation of Medical Treatment Incidents, Lost Time Incidents, and Notifiable Events including near misses and First Aid treatment which could have resulted in increased harm and Determine root cause(s), track's progress of the resultant action plan.  Assist with the implementation of action plan if necessary.	Implement the Incident Reporting Procedure and the Incident Investigation Procedure.  Identify and manages any breaches of safety and wellbeing requirements and records risk in the Health and Safety Management system For notifiable injuries or near misses. Notify the Safety and Wellbeing Manager and relevant DCE as soon as possible on becoming aware of any incident or breach regarding safety and wellbeing (this includes regulatory action by WorkSafe).  Carry out investigations and action plans, and report progress to their relevant manager.  Ensure the sharing of learnings from investigations within the department.  Where the learnings are Ara wide, communicate the learnings using Ara's Safety Alert process.	Assist in the development of processes that relate to incident management (HSAW Act 2015 Reference Schedule 2, Part 2, Section 20 Functions of the HSC).  Discuss action plans and progress against agreed plans relating to serious incidents.  Consider "Lessons learnt" communications to ensure the most useful information is disseminated to the appropriate audience.	Proactively look for and report hazards and risks.  Support management and provide guidance on the investigation process  Peer review minor investigations, confirming that the causes have been identified with effective corrective actions identified	Colleagues are to report health, safety, and wellbeing incidents into SafePlace in a timely manner and to assist in any investigation where appropriate.
3. Emergency Management	Require the CE to have in place disaster recovery and emergency management plans and that these be regularly updated.	Approve emergency management plans.  Participate on the Incident Management Team as required.	Prepare and Review emergency management plans.  Communicate emergency management plans.  Practice emergency management scenarios.	Practice and implement emergency management plans as per policy.	Be familiar with the Ara emergency management plans.	Remain familiar with the roles and obligations of Health and Safety Coordinators and Colleague elected Health and Safety Representatives.  Ensure first aid supplies are maintained and a list of first aiders is maintained.	Follow the guidance provided in Ara emergency management plans.

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4. Contractor Management	Ensure management have provided contractors (and subcontractors) that are pre- qualified, inducted, monitored, and evaluated on their health and safety practices.	Require contractors to have health and safety practices that match (or better) Ara policies and procedures.  Contractors completing infrequent work should provide a SSSP for each contract undertaken.	Monitor compliance with Contractor Management procedure.	Implement the Contractor Management Procedure. Ensure preferred suppliers are pre-qualified and inducted. Monitor's contractors. Evaluates contractors' performance.	May review contractor management procedures, as necessary.	Be familiar with the Safety and Wellbeing Plan.	Ensure that any contractor under your control meets the requirements of Ara's contractor Management procedure.
5. Procurement	Ensure management have provided plant and equipment that is fit for purpose, supported by training and safe operating procedures, and that it is well maintained.	Procurement Policy and associated procedures support the procurement of fit-for-purpose and Health and Safety compliant plant and equipment.	Procurement procedures include health and safety advice prior to procurement.	Implement procurement procedures specifically considering Health and Safety and a significant Health and Safety risk,  Obtains SOPs and embeds knowledge with workers and students.  Add any new introduced risks into the risk register.	Consider procurement process when providing a recommendation to HSWLG.	Become familiar with Ara's annual safety and wellbeing plans and objectives and encourage colleagues to assist as appropriate.	Follow safe operating procedures when using plant and equipment. Seek training if unfamiliar tasks are required.
6. Performance Monitoring and Measurement	Establish the expectations for monthly, and annual reporting, to measure and monitor the safety and wellbeing performance of the organisation.  Review the performance Report and approve improvements to safety and wellbeing management systems where necessary.	Review the monthly Report.  Ensure any issues are addressed by the line managers.  Provide feedback to the Safety and Wellbeing Manager.	Provide a monthly report which includes data and annual targets for all incidents, absence rates, health exposure, contractor management, and if possible, any accompanying trend analysis. There must also be an update on progress of action plans because of an incident or audit/review.  Undertakes auditing and review of the Health and Safety Management system.	Ensure timely and accurate reporting on all health and safety incidents including near misses, is recorded in SafePlace.  Review safety and wellbeing Report and follow through with recommendations where required.  Investigate and follow up when notifications are received through SafePlace.	Review the HSW monthly report and provide comment assist the Safety and Wellbeing Manager to develop actions and response plans for trends or issues identified.	Undertaken routine risk reviews or safe observations of the department. With a focus on supporting the positive findings. Addressing any unsafe acts or conditions observed.	
7. Capability Management	Ensure Management have processes to confirm staff are inducted, maintain skills and training required for their allocated tasks, and hold qualifications for specific tasks or roles where these qualifications are obligatory.	Ensure training programmes allow workers to meet their roles and responsibilities.  Lead the development of the Academic Programmes (primarily with Academic Division) and the corresponding Capability Frameworks (primarily with Human Resources).  Ensure Industry-led practices are integrated into programmes and training (Education and Applied Research – Advisory committees).	Keeps Ara updated on changes in health and safety-related legislation, regulations, codes of practice etc.  Arrange training on the Health and Safety Management system, SafePlace.  Organise the supplier for first aid courses for First Aiders.	Develops 90-day induction plans for all new colleagues Ensure colleagues have the necessary knowledge and skills to perform their role safely. Provide supervision by a competent person where there is a lack of knowledge or skills Participate in training as required. Ensure colleagues can participate in training as required.	Actively promote safety and wellbeing training and competency culture within Ara.	Considered first when more First Aiders are required.  Undertake appropriate Health and Safety Training, and request training when required from the Safety and Wellbeing Manager.  Provide department S&W induction for new or transferred colleagues	Are aware of the Health and Safety Management System (SafePlace) and how to log an event.  Advise leaders where training or personal development is required.  Do not undertake task carrying a risk to HSW without adequate training.

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Attachment to Health & Safety policy CPP501c

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System element/section	Ara Board	HSWLG	Safety and Wellbeing Manager	Managers	HSWG and WAG	H&S Reps, H&S Co-ords, and WAG Members	All colleagues
8. Engagement, Participation and Representation	Ensure management has effective worker participation that Provide reasonable opportunities for engaging with workers and students on issues which may affect safety and wellbeing, and for improving safety and wellbeing at Ara.  Demonstrate visible leadership via site observations.	Demonstrate visible leadership via site observations.  Maintain the Health, safety & Wellbeing Leadership Group, and its Terms of Reference.  Engages with the Health and Safety Working Groups as per the Terms of Reference., through their Chairperson a member of the HSWLG.  Provide timely feedback to Management on their recommendations (where necessary)	Provide information, membership and support to the Health Safety Wellbeing Leadership group and the Health and Safety Working groups as per the Terms of Reference.	Provide for and promote reasonable opportunities to engage with Ara colleagues on matters that relate to safety and wellbeing	Identify and communicate key safety and wellbeing messages to Managers and Ara's workers.  Consider suggestions and complaints received from workers, students, and management (outside of SafePlace) relating to safety and wellbeing and makes recommendations.	Proactively identify hazards and risks for inclusion on register.  Actively engage with colleagues on Safety and Wellbeing matters	Participate in the election of colleague Health and Safety Representatives.