Reconsiderations and Appeals



Reconsiderations

If a learner considers the marking of an assessment to be incorrect or unfair, the steps below are to be followed.

Discussion:

learner discusses the assessment result with the relevant academic staff member who may then consult the Programme Manager/Leader Head of Department. The learner's request for discussion must be lodged within 5 working days of the marks/result/course outcome being communicated to the learner. Note: Requests for Recounts are dealt with in the Department.

Re-mark Independent Re-mark learner considers an assessment result to be learner considers the outcome of the re-mark incorrect or unfair - a re-mark request must be incorrect or unfair - an independent re-mark made within 10 working days of the result being request must be made within 10 workings days of communicated. the re-mark A re-mark will be completed by another academic Paper is submitted to an independent marker, staff member (not original academic staff member). external to Ara. Outcome communicated as soon as reasonably Outcome communicated as soon as reasonably practicable, usually within 10 working days practicable, usually within 10 working days Outcome accepted by learner Outcome accepted by learner The outcome of the re-mark becomes the The outcome of the independent re-mark result for the assessment becomes the result for the assessment

Appeals

If the learner/s considers the outcome of the independent re-mark or equivalent review of a result to be incorrect or unfair they may appeal to the DCE - AIR. Grounds for an appeal must be that additional new and significant information has become available or there was an irregularity in the assessment process or in the process used to reach the decisions or an independent re-mark is not appropriate or practicable because the result being appealed involves the assessment of competence in a clinical/work placement.

The learner lodges the appeal in writing with the DCE – AIR.

Must be within 10 working days from the date on which the advice of the outcome of the independent re-mark or other assessment notification was issued.

The learner is advised whether or not the appeal will be heard. If the grounds for appeal have not been satisfied, the learner shall be notified within five working days that the appeal will not be heard. If the appeal is to be heard the DCE –
AIR will convene the Academic
Appeals Committee.
Note: A documented record of
discussions and decisions is
maintained until the appeal period
has lapsed and the final results
released.

Reconsiderations and Appeals Involving Clinical / Work Placement

If the learner considers the judgements made by one or more professionals (e.g. clinical lecturers, workplace assessors) in assessing competence in a clinical/workplace to be incorrect or unfair, they may appeal to the Academic Appeals Committee. Grounds for an appeal must be that additional new and significant information has become available or there was an irregularity in the assessment process or processes used to reach a decision. The following also applies:

